eGoldFax Pure Cloud Faxing
For Financial Services

Conventional Fax Security Risks and Limitations

Fax machines and fax-enabled MFPs have inherent limitations and pose security risks for financial institutions.

Ask yourself the following questions to determine if you may be at risk of a security or compliance violation:

- Can you prevent **unauthorized users** from receiving faxes?

- Are documents exposed on **shared devices**?

- Do you have a reliable **Archival and Storage** policy?

- Can you **report on all fax transactions** and **reproduce faxes** when needed?

- Are faxes undelivered due to **Inbound Busy Signals**?

- Can you send/receive faxes when your **fax telephone service or fax devices fail**?

eGoldFax is a secure cloud fax solution that helps organizations overcome these limitations and meet the stringent privacy and security rules governing the Financial Services sector.

eGoldFax Pure Cloud Faxing™ for Financial Services

The Financial Services sector is one of the most heavily regulated industries in the US. Governing all financial transactions involving a credit card is the Payment Card Industry Data Security Standard (PCI DSS) which is designed to ensure ALL companies that accept, process, store or transmit credit card information maintain a secure environment. eGoldFax is hosted in a PCI DSS Level 1 Certified telephony datacenter to help companies ensure they are PCI compliant and avoid the penalties for non-compliance.

eGoldFax Addresses the Top Three Concerns of the Financial Services Sector

Security & Privacy. eGoldFax helps financial institutions protect sensitive documents such as bank statements, credit reports, loan applications, and more by sending these documents through a secure, end-to-end encrypted transport, and ensuring confidential documents are not exposed at shared fax devices.

Reliability. Many financial documents are highly time-sensitive. eGoldFax offers "just-in-time" capacity, greater redundancy and fault tolerance through a network of carriers, and faster, error free transmissions. With eGoldFax, you will never miss a fax due to a busy signal, network outage, or fax device failure.

Accountability. eGoldFax helps financial institutions adhere to the stringent accountability requirements by ensuring financial documents are transmitted securely, providing custom cover pages to include necessary disclaimers and financial disclosures, and providing secure archive for greater tracking and reporting.

eGoldFax helps organizations in the financial services sector – banks, credit unions, mortgage and insurance agencies, brokerage firms, accounting firms, and more—meet the stringent requirements for protecting highly confidential information contained in time-sensitive documents.

PCI-DSS Level 1 Certification
The eGoldFax telephony data center has achieved PCI Data Security Standard Level 1 Certification in the USA for protection of credit cardholder data.

Secure Encrypted Faxing
Printing received faxes or printing digital documents for scanning and faxing poses a security risk by exposing the document to unauthorized viewers at a shared printer or fax device. Protect confidential personal information by faxing securely with eGoldFax via email and Scan-to-Email MFPs. eGoldFax uses TLS 1.2 encrypted email and allows users to fax digital documents directly from email.

Fax Paper Documents Via your MFP
eGoldFax provides an intuitive interface for scanning and faxing paper documents directly from your MFP. Auto fax cover page ensures faxes are sent with confidentiality statements and contact information for compliance requirements.

Compliance
eGoldFax is built on Microsoft® Azure®, which complies with international and industry-specific compliance standards, such as FINRA, HIPAA, GDPR, FedRAMP, PCI DSS Level 1, and ISO 27001.

Direct Access Via Secure HTTPS Pull Down
Receive and access faxes stored securely in the eGoldFax cloud via a secure HTTPS link to access the fax from within the eGoldFax portal.

Fax Documents Deleted After Processing
Images/content processed and faxed at the eGoldFax data center only persist for the life of the fax transmission and are destroyed with all data being zeroed. Fax images are FIPS-140 deleted and permanently removed for regulatory compliance requirements.

Secure Admin Portal
Manage users, fax cover pages, inbound fax routing, fax activity, reports, encrypted fax archive, and more from the secure eGoldFax Admin Portal.

eGoldFax.com

eGoldFax | PURE CLOUD FAXING™
by GoldFax

Authorized eGoldFax Reseller

HIPAA   HIPAA BAA   FIPS VALIDATED 140-2   AICPA SOC   PCI Certified Level 1 Service Provider   CSA cloud security alliance®   European Commission GDPR